



Thank you so much for all your claims  

### **TERMS AND CONDITIONS**

All crystals and precious stones are sold as seen. By completing payment of invoice, you are agreeing that you accept the quality and appearance of invoiced stones.

#### **Strictly no returns or refunds.**

Invoices must be paid in full or put into a payment plan if eligible (over £50 with a 20% deposit to be paid within 48 hours of taking it out).

All crystals will be wrapped carefully, however please note condition may change during shipping and is out of the hands of the sender.

Please review invoice before payment as any mistakes or incorrect information cannot be changed once confirmed.

Payment Plans: If you are opting for a payment plan, you will need to make a minimum deposit of 20% which is non-refundable - you need to inbox me on Instagram if this is what you would like to do so I can set up your plan. The remaining balance is due within 28 days and there will be an email the day prior and on the day of paying the remaining balance. If there are any problems when making a payment, please send me a direct message prior to the 28 days and we can come to an arrangement.

Once entered into a payment plan, crystals cannot be removed only added - this is because I pay a set fee for every transaction that is made including payment plans.

If a crystal is to be removed this gets messy and confusing for the transactions that are taken. Once you enter into a payment plan, please be aware this is committing to buying whatever is in that plan.

I do offer put backs, but this is before I have invoiced after the live - otherwise this also gets messy.

Postage charge within the UK start at £5.50 standard dependant on weight 48 hour tracked.

Postage to Ireland starts at £15 standard dependant weight.

And postage outside of the UK starts at £25 dependant on weight.

If i don't hear or get a response back from you in regard to your basket with 72 hours of the live - your crystals will be put back up for sale.

 Much crystal love 

 Crystals & All That Jazz 